



Privacy Statement for Participation in Questionnaire on non-forest bio-based materials in FSC™-certified products

Introduction

Thank you for accepting to participate in the Questionnaire on non-forest bio-based materials in FSC™-certified products (hereinafter “**Questionnaire**”). We at FSC Denmark (“**FSC DK**”, “**we**”, “**us**”) respect your privacy and want you to understand how we collect, use, and share personal data about you in compliance with applicable data protection laws in relation to the use of the Questionnaire.

This Privacy Statement covers our data collection practices and describes your rights to access, correct, or restrict our use of your personal data. Except where we provide you with a link to a different privacy statement or reference to other privacy documentation, this Privacy Statement applies when you fill in the Questionnaire. By filling-in the Questionnaire, you are accepting the practices described in this Privacy Statement.

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1. Description

The Questionnaire aims at collecting information about FSC certificate and promotional license holders’ use of non-forest bio-based materials (e.g., wheat, sugarcane bagasse, cotton) in FSC certified products. The information that respondents are asked to fill in includes among others basic sector and product type information, material types, consumption in percentages, origin, consumption forecast (not numerical), FSC-claims, and applied certifications. If respondents want to engage more with us beyond the survey and share insights in the topic of circularity, they can share their name, organization name and email address, and then we will contact them for a conversation. The responses from the questionnaire will remain anonymous, with data used in aggregate to inform FSC’s Board of Directors and leadership about the use of non-



forest bio-based materials in FSC certified products and contribute to a meaningful discussion about the future of these materials in FSC certified supply chains (hereinafter “**Purpose**”).

The duties of hosting, maintenance and data processing are conducted by FSC (FSC International IT Services of FSC Global Development GmbH). The information is maintained on servers located in Europe.

FSC DK is the ‘**controller**’ of the personal data you provide under the Purpose of this Privacy Statement and SurveyMonkey acts in a function of a ‘**processor**’ in performing the Purpose of this Privacy Statement. Any personal data collected in the questionnaire may be transferred to various countries, including the United States and other locations SurveyMonkey has [offices](#). SurveyMonkey’s Privacy Notice can be found here: <https://www.surveymonkey.com/mp/legal/privacy/>.

2. What Personal Data We Collect

In order to fulfill the Purpose of this Privacy Statement, we may need to collect or store some personal data. The personal data we process include the following, but these data are not mandatory to fill in:

- Full Name (first name, last name)
- Organization name
- E-mail address

3. How We Collect Your Personal Data

We process personal data provided to us directly by you or through the Questionnaire or follow-up communication. By filling out the Questionnaire to provide us your consent in accordance with Art. 6 para 1 lit. a GDPR to process your personal data for the Purpose indicated in this privacy statement.

If the personal data you provided needs to be corrected, please, indicate the changes by sending the email to hej@dk.fsc.org.

4. How We Use Your Personal Data

We are not using your personal data for anything else beyond the Purpose or the processing described in this Privacy Statement. Our technical staff will use the log files for purposes of trouble shooting, and for providing help to end users.

We are processing your personal data based on our legitimate interest (Art. 6 para. 1 lit. f GDPR) except when FSC DK interests are overridden by your interests, fundamental rights and



freedoms. In case FSC DK cannot process the data based on legitimate interest, FSC DK will collect your consent (Art. 6 para. 1 lit. a GDPR) before processing your data or will process the data only if it is necessary for compliance with legal obligation (Art. 6 para. 1 lit. c GDPR).

5. Who We Share Your Personal Data With

All personal data we process for the Purpose of this Privacy Statement is processed by FSC DK staff for the purposes of described above.

If the personal data that we collect from you needs to be transferred to and processed by a processor based outside of the European Economic Area (EEA), we will take steps, such as including contractual clauses in our contracts with such processors or controllers, that would ensure that your personal data is safe and treated securely and in accordance with this Privacy Statement. Other than that, we do not share personal data with other third parties, unless described in this Privacy Statement or are required to do so by law.

6. How Long We Keep Your Personal Data

We will keep your personal data only for as long as it is necessary for the processing. However, in certain situations, FSC is obliged to keep the records for six (6) years if those records are business related and for ten (10) years if tax related. If the data is related to the certification information, in line with the FSC normative framework we will keep it for ten (10) years beyond the termination of your relationship with FSC.

7. Security

We are committed to ensuring the privacy of your personal data. In order to prevent unauthorized access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the personal data we collect online.

8. Your Rights

We would like to make sure you are fully aware of all your data protection rights. You are entitled to the following:

- **The right to access** enables you to receive information on whether we process your personal data as well as a copy of the personal data we process about you.
- **The right to rectification** enables you to have any incomplete or inaccurate personal data we hold about you corrected, though we may need to verify the accuracy of the new personal data you provide for us.
- **The right to erasure enables** you to ask us to delete or remove personal data where there is not a good reason or legitimate interest for us to continue to process it.
- **The right to restrict processing** enables you to ask us to suspend the processing of your personal data under specific circumstances.



- **The right to data portability** enables you to request that we provide you or a third party of your choosing with the personal data which you have provided us (in a structured, commonly used, machine-readable format).
- **The right to object** enables you to object to our processing of your personal data where we rely on our legitimate interest as legal basis. In some cases, we may demonstrate that we have compelling legitimate grounds to process your personal data which override your rights and freedoms.
- **The right to make a complaint** to the competent data protection authority. We would, however, appreciate the chance to deal with your concerns so if you have any questions or concerns regarding our processing of your personal data, please contact us at hej@dk.fsc.org.

If you would like to exercise one of your data protection rights, please do not hesitate to contact us at hej@dk.fsc.org our Data Protection Officer at the contact details set out below.

9. How to Contact Us

If you have questions about this Privacy Statement, the personal data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us: Email us at: hej@dk.fsc.org.

Postal Address and further company details:

FSC Denmark
Ryesgade 9B, 2. tv.
8000 Aarhus C
Denmark Tax no.: 27580912
Managing Director: Søren Grue Dürr
Contact information: <https://fsc.dk/dk-da/fsc-danmark/kontakt-os>
FSC license code: FSC F000208

If you have a complaint about our use of your personal data, please contact our Managing Director to address your complaint:

Managing Director: Søren Grue Dürr
E-mail: s.grue@dk.fsc.org

10. Changes to our Privacy Statement



We reserve the right to unilaterally change this Privacy Statement from time to time to ensure that it complies with current legal requirements or to implement changes to our Services in the Privacy Statement, for example, when introducing new services.

Please regularly check this Privacy Statement for possible updates.

This Privacy Statement was last updated on October 2, 2024.